**Feedback sheet**

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| **Feedback by** | **Feedback for** |
| Rogerio Da Silva | Benjamin Golderer |

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| **Criterion** | **--** | **-** | **+** | **++** | **Aspects that stuck out / Room for improvement** |
| Did they use the correct grammar?   * Or did you spot any basic mistakes (not “*Flüchtigkeitsfehler*”) |  |  |  | X | I wouldn’t say “with I think…” |
| Did they use the correct vocabulary?   * Or did you spot any basic mistakes (not “*Flüchtigkeitsfehler*”) |  |  |  | X |  |
| Were the words pronounced correctly?   * Or did you spot any basic mistakes (not “*Flüchtigkeitsfehler*”) |  |  |  | X |  |
| Were phrases learned in class used?   * For telephoning/describing their company? |  |  | X |  |  |
| Was the person easy to understand?   * Or did they speak too quietly/quickly/mumbly/… |  |  |  | X | Maybe still a bit louder but it was understandable |
| Did they speak freely?   * Or did they depend on their notes very heavily? |  |  |  | X | Pretty much |
| Was the business call well-structured?   * Salutation / introduction / main part /closing / Goodbye |  |  |  | X | Very good structured |
| Did the call feel like a natural conversation?   * Or did both people read from their prepared sheets? |  |  |  | X |  |
| Where both people flexible during the dialog?   * Did the conversation feel natural? |  |  | X |  | It was overall better than I could have done it. |
| Did you get the impression that Riley is well-informed now? |  |  |  | X |  |